

Alumni News

Health Care Management



Vol. 5, No. 2, December 2013



Flinders
UNIVERSITY

inspiring achievement

Season's Greetings from the Health Care Management staff

Message from Janny Maddern, Head, Health Care Management

I returned to the office in July, following a very busy but professionally rewarding sabbatical. During this time, I was able to delve more deeply into the literature addressing the roles and experiences of managers in change processes resulting from health reform, to complete a research proposal and to visit health care management departments and research centres at University of New South Wales and La Trobe University.

Thank you to Judith for stepping into the Head of Department role again while I was away. Naturally Judith managed with ease and great expertise, maintaining her Lowitja Institute and research responsibilities as well as handling teaching and administrative issues. We 'swapped places' once again when she commenced her sabbatical to spend dedicated time on advancing her publication and research goals. This will form an excellent foundation for her activities in 2014.

As Judith foreshadowed in the June newsletter, our programs were due for ACHSM reaccreditation this year. Flinders was one of the first universities in Australia to undertake the fully revised accreditation process. In addition, we collaborated with colleagues in Social Health Sciences, Public Health and Business to include the management major in the Bachelor of Health Science and streams in other postgraduate courses.

In November, we received the wonderful news that the Board of the Australasian College of Health Services Management (ACHSM) had approved reaccreditation of the following Flinders Health Care Management courses for a further four year period commencing 1 January 2014.

- Bachelor of Health Science - Management Major
- Graduate Certificate in Aged Care Administration
- Graduate Certificate in Health Administration
- Graduate Diploma in Health Administration
- Master of Health Administration
- Master of Science (Health Administration)
- Master of Hospital Administration
- Master of Public Health (Health Services Management)
- Master of Business Administration (Health)
- Master of Business Administration (Advanced)(Health)



This major accreditation process required the constructive and willing support and contribution of many academic and professional staff within health care management in the undergraduate and postgraduate programs and across disciplines and faculties. Thank you also to the current students and several Alumni who provided very positive input. The successful outcome is a credit to all involved.

The accreditation certificates were presented by Ms Kae Martin, President of the SA Branch of ACHSM, at a professional development and networking function on 5 December 2013. We look forward to working with the College on continually improving our programs over the next four years.

Whilst accreditation was a major highlight for 2013, there were many others as you can see from the reports below. The graduations in Adelaide, Tianjin (China) and in Singapore represent major achievements, the culmination of a number of years of study, with many students working in demanding full-time management roles at the same time as studying part-time. I am always thrilled to see the satisfaction and pride on the faces of graduates and their families. In Singapore this year, I also had the privilege of delivering a congratulatory graduation speech on behalf of Flinders University.

Special congratulations are extended to Arthur van Deth on promotion to Professor and on the highly successful International Conference on *Current Trends in Hospital Management* in Tianjin in November, which was attended by senior executives from Nankai University as well as our own Chancellor, Vice Chancellor and Executive Dean of the Faculty of Medicine, Nursing and Health Sciences. Joanna Shen's expertise in translating the material, interpreting and event organisation contributed significantly to the success of the Conference. If you are interested in health reform in China, I recommend reading the following excellent chapter written recently by Arthur and Joanna

Yajun, S & van Deth, A (2013), 'Current Health Reforms in China' in Andressen C (ed) *Sustainable Development in China*, Routledge.

I would also like to congratulate Professor Judith Dwyer and Kim O'Donnell on the successful launch of the *Learning from Working Life* report, which discusses the results of learning sets conducted with a small group of Aboriginal health managers and policy officers. The suggested actions to improve the recruitment and retention of Aboriginal staff in the workforce and to address systemic racism will form the basis for further engagement.

Dr Angelita Martini and Dr Janet Kelly are leading significant research projects on Funding, accountability and results for Aboriginal health services and Improving Aboriginal patient journeys, respectively. These major projects are yielding interesting results which have significant implications for policy and practice. Dr Mark Mackay is adding further breadth to the research portfolio with his work on simulating patient flow and the use of data and evidence for health management and policy decision-making.

During 2013, the School of Medicine has also restructured into two new schools; a School of Medicine and a School of Health Sciences. The Department of Health Care Management will remain in the School of Medicine in an organisational unit to be called Flinders

Health Care and Workforce Innovation. Other members of the unit include Health Professional Education, Health Economics, Clinical Skills & Simulation Unit, and the Poche Adelaide Centre for Indigenous Health and Wellbeing. I feel privileged to have been appointed Associate Dean for this group. So 2014 will indeed be a year of new opportunities and new collaborations.

We hope that 2014 will be professionally and personally rewarding for all of you. Please keep in touch and let us know how you are going.

Best wishes to everyone for a wonderful and relaxing Xmas and a safe and happy New Year!

Janny Maddern

From Dr Arthur van Deth

Director of Health Care Management International Programs

Singapore

It is hard to believe that the year is nearly over and that we already have had the second group of MHlithAdmin students graduate from Parkway College. As usual the graduation ceremony went without a hitch, attesting to Parkway's professionalism as an educational provider. Janny Maddern was able to attend and gave a terrific speech; as did Lee Hee Hoon, who was the valedictorian and who also received a prize for attaining the highest GPA in her class. It was also interesting and informative to meet some of the staff from the University of Hertfordshire, who had their first graduation ceremony (Bachelor of Radiography) with Parkway College.



Janny Maddern speaking at the Graduation Ceremony

For the first time this year we had an alumni dinner for our graduating and past MHlithAdmin students on the evening before the graduation. The dinner was held in

the Indonesian restaurant in the Furama Hotel on Havelock Road. What was also nice for me was that my wife was able to join me in Singapore. As graduation ceremonies in China and/or Singapore usually fall around her birthday, this was a good opportunity for us to make it a special event for her as well.

Another exciting piece of news for the Singapore students is that from next year we will be offering students from Universitas Gadjah Mada (UGM) in Yogyakarta a so-called "double degree" option, where they will do their own MHA with UGM and then do a number of topics and a thesis with us in Singapore to get a second Masters degree from Flinders. We are expecting 4 or 5 Indonesian students to join us in June next year.



The topics covered included *Hospital Design, Use of Casemix Data for Quality Improvement, Hospital Accreditation, Clinical Process Improvement, Primary Health Care and, of course, the Challenges China faces with its' current Health Reform Agenda*. It was really good to hear how some of China's top hospitals are on a par with the best in Australia and Singapore, and also to hear some intelligent discussion and debate around some of the very difficult health reform issues China is having to deal with. Nankai had done a tremendous job in printing the conference materials, catering and providing a welcome dinner for the speakers. Shen Yajun (Joanna), as always, did a very professional job in providing printed translations of the power point presentations and acting as interpreter. Only someone with her depth of content knowledge could have done this so well. I hope that we can have a similar conference again in 2015.

I have also begun to talk to people about the possibility of arranging some visits for Australian health managers to Chinese hospitals and for Chinese hospital managers to come to South Australia on a reciprocal visit. There is quite a bit of interest and the idea is beginning to get some traction. I imagine we would arrange these visits late 2014 or early 2015. If you, or your organisation, are interested in being involved, please drop me an email at arthur.vandeth@flinders.edu.au or give me a call on 0417 809 332.



Singapore Graduation Ceremony 2013

China

The highlight for me this year was without a doubt the MHA Conference on *Current Trends in Hospital Management* which we held with Nankai on the 2nd of November in Tianjin. The conference was so popular, that the auditorium was packed out and some people had to be turned away. We had both Chinese experts and international speakers from Flinders University, Melbourne and Singapore.



Flinders and Nankai Conference November 2013



Master of Hospital Administration Graduation Ceremony, Nankai University November 2013

As in previous years we held an alumni event and the November graduation ceremony back to back. This allows many of our students to meet some of the Flinders executive team. This year the Chancellor, Mr Stephen Gerlach, the President and Vice-Chancellor,

Professor Michael Barber, the Pro Vice-Chancellor – International, Professor Nancy Cromar, and the Executive Deans of the Faculty of Health Sciences, Professor Michael Kidd, and the Faculty of Social Sciences, Professor Phyllis Tharenou, attended as well as staff teaching in the MAIRET and MHA programs and staff from the Flinders International Office and Graduation Office. Professor Cromar has taken over from Professor Dean Forbes, who retired at the beginning of this year. Some 240 MHA students from Group 9 and 10 attended the graduation and well over 100 people came to the alumni lunch.

Miao Qilong, a group 7 graduate, who has an impressive record in public health and hospital management, received the **MHA distinguished alumnus award** this year.

The MHA prizes for achieving the highest GPA in their cohort, went to

Shen Jian 沈健 (Group 9) and
Zhu Ying 朱莹 (Group 10) this year.

I was also thrilled to be presented earlier in the week with two bi-lingual publications. One was a very thick volume of all the theses (management projects) of the Zhejiang Second Affiliated Hospital students (Group 10, *Zhe-Er-Yuan*). The other was 3 volumes of theses from the Group 9 Wuxi students. Both were very impressive and may well be a valuable resource for researchers interested in the Chinese health system.

On that note, let me wish you all a Good Christmas and a Happy, Successful New Year! I look forward to re-connecting with you all next year.

Arthur van Deth

During 2013 we offered the pilot short course Microsoft Excel for Nurses and Allied Health Professionals which was very well received.

We also accepted eligible participants in our intensive workshops such as Health Informatics, Lean Thinking and Process Redesign in Health Care and Safety & Quality in Health Care.

Please let us know of any short course topics that you would like to see us offer. We would be pleased to hear your suggestions.

If you wish to be placed on the waiting list for any of the above short courses please email danni.gray@flinders.edu.au

Alumni students

Suzanne Mann

Graduate Certificate in Health Administration (2013)



Suzanne receiving the St Andrews' Hospital Prize in Health Administration from Stephen Walker, CEO St Andrews Hospital, at the ACHSM conference on 26th July 2013.

Suzanne writes:

"Working for a newly created Medicare Local, I decided that some health qualifications were in order. Colleagues urged me to consider the range of post graduate courses at Flinders University as being of outstanding quality and professionally beneficial.

It was with some trepidation that I began the Graduate Certificate in Health Administration in 2012. Having not studied for almost thirty years and juggling full time work and a family, I expected anything to go pear shaped at any time.

To my astonishment, my return to study experience was one of the best years of my life. It was not easy, but I enjoyed the blend of online and face to face learning and the support of other students in both those platforms. Equally, the lecturers and guest speakers provided relevant and real time information and I soon found myself immersed in the breadth of the course content.

When the year was over I was exhausted, relieved and utterly convinced that was the end of study for me. I then discovered that I was awarded the St Andrews Hospital prize in Health Administration for the GCHAD that I received in 2012. Whilst I would like to claim full responsibility for my success, in reality it is a reflection of the calibre of the faculty and my student peers. The academic prize (and particular encouragement from Tiffany Carlin) inspired me to enrol mid-year and upgrade to the Graduate Diploma in Health Administration.

I know 2014 will be very hard work but I am convinced that study pays off both personally and professionally. I have also discovered that there is an academic prize for the Graduate Diploma – so I thought I would keep that firmly in my sights.”

Ms Suzanne Mann
Project Manager, Member Services

Liyou Sun (International Student from China) *Master of Health Administration (2013)*



Liyou Sun writes:

“A good place to chase your dream

As a famous saying goes, time flies when you are enjoying yourself. It has been two years since I arrived at Flinders University. It is as if everything just happened. I can still remember the situations occurring on my first day in Adelaide.

Before coming to Australia, I was a health administrator in a capital city of middle China. Years of involvement in health reform in my city made me realize how complicated the health industry is. How to better allocate health resources and administer health institutions perplexed me from time to time. A dream of coming back to university emerged in my mind. Flinders University gave me chance to fulfil my dream. It is hard to describe how excited I was when I received the offer.

When I first arrived, a number of thorny issues overwhelmed me. I could hardly understand the Aussie language; I dare not speak in public because I was afraid that I might make grammatical mistakes; I did not know how to organize my study; I worried that my performance in group presentation would degrade my group mates. All challenges made were very stressful for me. I had no idea how to cope with my life in the new environment. All of sudden, I got lost. At that tough

period, I pretended to be assertive while having chat with my wife and son. However, when I talked to my disabled mother aged over 70, I was unable to hold back my tears. I could not sleep very well due to homesickness and anxiety. Just at that moment, help came from university staff and respected teachers. Problems were addressed one after another. The introductory academic program (IAP) facilitated my understanding on major fundamental issues.

During my first meeting with Janny, she patiently explained all arrangements and gave me suggestions. The FLO program made me feel so comfortable to acquire necessary information. Facilities in different areas of campus made study much easier. Topic coordinators are so kind and dedicated. They were strict with students academically and enthusiastic to help students in trouble. Arthur, Walter, Mark, Angelita, to name just a few, their kind help benefited me a lot. Their spirits of pursuing excellence will inspire me to move forward forever. Tiffany and Danni are always ready to provide administrative support with sweet smile on their face. They have been trying their best to respond to our enquiries. Their passion to serve students impressed me deeply. At the university I broadened my view on academic issues and was taught to hold the key for gateway to knowledge. Concurrently, I learned that doing study and making friends could be integrated seamlessly. Lecturers, guest speakers, and students can have free and dynamic interaction within and out of classes. Those fragrant memories will accompany me all my life.

Confucius said that people should respect his one-day teacher in a way of treating his father all his life. At the moment of departure, no word can express my heartfelt gratitude to all teachers. My affection to the university will grow as time goes on. Two years' study in Flinders has become an inseparable part of my life. Time to bid farewell is approaching although I could not afford to say good-bye. Wherever I go and whatever I do in the future, I will never forget my respectable teachers. I will proudly make announcement to all my friends in China: Flinders University is an excellent institution where I fulfilled my dream. I will suggest people coming to Flinders University to chase their dream if applicable.”

Please remember - we need YOUR input to help keep our Alumni News interesting and up to date. Don't forget to send in your contribution by the beginning of May or earlier for the next issue.

Jane Bassham

Master of Health Administration (2013)



Jane writes:

"Education is the most powerful weapon which you can use to change the world." Nelson Mandela
To study is a privilege. I previously undertook tertiary studies last millennium, so I wasn't sure what to expect when starting a Masters in Health Administration at FUSA.

What have I learnt? It was a brave new world of short courses in the city of Adelaide; 'going to the library' meant logging on online (I remember looking through microfiche at Sturt & standing at photocopiers way back when); virtual tutorials via Flo Live which involved a lot of testing ones' microphone (& saved time not having to drive & find a park at uni); being able to do course modules online at times and where it suited me; how to reference Blog sites and web pages; submitting work via email (gone are the days of speeding to uni, parking 'creatively' and running to the office at 4.59pm on a Friday!).

I valued that the course was structured to directly apply topics to my current work, and added depth to my work and world view. To discover there are theories and frameworks for describing the systems that are the complex health organisations of today and how leadership and change management can be effective within that context. Networking was very useful and learning from Australian and overseas colleagues' experiences in health, how they were interpreting and applying the concepts we were studying. And 'you will get there' – just keep persevering!

What am I up to now? Public Health in South Australia feels like it is characterised by change and restructures, but I have been working with clinicians on process redesign and improving the patient journey using Lean Thinking and improvement principles in SALHN for 10 years now. Same job, different name! I also help teach a FUSA short course with colleagues, which I really enjoy.

So what did the Masters of Health Administration mean for me? A sense of personal achievement, professional growth, networking, camaraderie and new skills. May the learning never end...."

Yvette Gray

Master of Health Administration (2013)



Yvette writes:

"It's hard to believe it's Christmas time again. This is a milestone Christmas for me – I have finished my Masters degree after six years of study, interspersed with time off to attend to family matters and major health concerns in addition to changing careers after several decades as a practicing social worker and client advocate. Without the support and encouragement of Judith and Janny I may well have fallen by the wayside and given up! Instead, I have a solid grounding in policy and strategy that has been invaluable in guiding my new career in the field of disability policy.

While I was studying many of my colleagues asked 'what are you going to do with the degree when you finish?' My answer was simple – I tried to apply the knowledge I acquired throughout the course to my daily work, not saving it for later. Struggling with the intricacies of policy development and implementation in the workplace gave me an intimate understanding of the term 'iterative'. Policy formulation does not move in a straight line. It twists and turns and when you think you have an understanding of the problem and how to address it, changes in socio-economic factors, political priorities, funding models or legislation send you back to reassess what the initial problems looks like in the 'new world'. This process of revisiting and reconsidering situations added to my skill level and broadened my understanding of how government works. I suspect it also effected the next change in my life.

While working in the Policy and Planning Directorate for the Department for Communities and Social Inclusion I was fortunate in being offered the role of Ministerial Liaison Officer for our Minister for 10 months from May 2013. This is a cross-over position between departmental and political interests. It is located in the Minister's Office and straddles client, business and policy matters across the portfolios of disability, community concerns and social inclusion. My knowledge of, and interest in health ethics and law, business models and in particular, resource allocation have been useful in this varied role. Familiarity with national disability policies and strategy helps to put matters into context.

In the six years spent studying I only met one other social worker and one manager working in disability. We were the minority amongst hospital and aged care staff but the teaching staff encouraged exchanges of ideas, and working with health policies was great preparation for stepping over to disability policy.

I want to thank all the staff and the many students I met through the course for their generosity in sharing their experiences, their ability to laugh at the bizarre events that occur in our chosen fields and to be serious and focused when needed. I

To all the students, alumni and staff, I wish you a safe and sunny holiday season. "

Research in Health Care Management

Research projects in the Department continue to grow in number, with increasing collaboration locally, nationally and internationally. The research projects currently coordinated by HCM staff are:

- Funding, accountability and results for Aboriginal health services – Closing the policy: implementation gap.
- Improving the Aboriginal Patient Journey ('Stage 3' of Managing Two Worlds Together).
- The Stewardship Dialogues.
- Coordinated care for cancer patients in South Australia.

Collaborative research projects:

- PHC for vulnerable clients.
- Performance indicators for PHC.
- Simulating patient flow through the Flinders Medical Centre.
- The use of novel data collection for the study of alcohol consumption in social settings.

Completed research

The Learning from Working Life report was launched by Mr David Swan, CEO of SA Department of Health on 28 October. This report is written by Professor Judith Dwyer and Kim O'Donnell and commissioned by the SA Department of Health. Learning from Working Life, a project, is an innovative approach to workplace development and research.

A small group of Aboriginal health staff (middle-level managers and policy officers), working in SA Health, attended a learning set during 2012. The challenges they experienced at work (and discussed in the learning set meetings) were analysed to identify issues in their workplace that are likely to work against improving the recruitment and retention of Aboriginal staff in the SA health system.



L-R David Swan, Sharon Perkins, Ian James, Teresa Branson, Kim O'Donnell, Vickie Dodd, Phillip Graham, Jenny Richter, April Lawrie-Smith, Heidi Silverston

The main message from this report is the need to address systemic racism for better working relationships in Aboriginal health. Systemic racism is practiced in many subtle ways in which a system can reinforce underlying discrimination, – for example, managers of Aboriginal staff may not appreciate the skills and knowledge Aboriginal staff bring, or the workload they carry, and at the same time, may avoid addressing their concerns from fear of being seen as racist. This is an awkward topic of discussion but it must be addressed otherwise nothing changes and the relationships between Aboriginal and non-Aboriginal people will remain superficial. A practical problem-solving approach is well overdue.

Kim O'Donnell

Current Research

The Improving Aboriginal Patient Journey, Stage 3 of the Managing Two Worlds Together project is nearing completion. A set of patient journey mapping tools have been adapted, tested and trialled across a range of cardiac and renal sites in South Australia and Northern Territory.

The tools are particularly useful for COI and education and training and bring together both evidence based practice (policies and standards) and practice based evidence (what works best locally or in each specialist area). A set of reports and examples will be completed in early 2014 and put onto the Flinders University MTWT website.

Janet Kelly

Current Staff Health Care Management

Ms Janny Maddern, Head

Prof Arthur van Deth, Director International Programs

Prof Judith Dwyer, Director of Research

Dr Mark Mackay, Senior Lecturer

Dr Angelita Martini, Senior Research Fellow

Dr Jean Murray, Academic

Mr Andrew Alston, Academic

Prof James Dunbar, Academic

Mr Martin Basedow, Academic

Mr Walter Spehr, Academic

Ms Kim O'Donnell, Research Associate

Dr Janet Kelly, Research Associate

Dr Jeannie Devitt, FAR NT Research Coordinator

Ms Cath Brown, FAR QLD Research Associate

Ms Fiona Cheney, Project Supervisor

Ms Tiffany Carlin, Administrative Officer

Ms Danni Gray, Administrative Assistant

Ms Bernadette Noonan, Administrative Assistant

Mrs Pam Maslin, Casual Administrative Staff

Current staff involved in our offshore teaching program include Arthur, Janny, Mark, Walter and Martin, as well as new staff who joined the team this year: Mark Brommeyer, Paula Bowman, Diane Aldous, Jacinta Ryan, Anne Smyth and Tessa Ho.

Bernadette Noonan joins the Administrative Team

Health Care Management welcomes Bernadette Noonan to the Administration Team which currently consists of Tiffany Carlin, Danni Gray and Pamela Maslin.



Bernie has over 11 years' experience in administrative roles having worked in a wide range of businesses from Banking, to Work Cover, to Medicare.

Before joining Health Care Management, she was employed at The University of South Australia in the Clinical Placement Unit for 3.5 years. In this role she helped to manage the Nursing and Midwifery placements for students undertaking both undergraduate and postgraduate degrees.

When not assisting the Administrative Team in Health Care Management, she works as an Acupuncturist having completed a Master in Applied Science (Acupuncture) at RMIT in 2011.

Adjunct Staff Health Care Management

A/Professor John Brayley BMBS, MHSM Public Advocate for South Australia

A/Professor Mary Harris MPH, PHD, FCHSM Consultant

A/Professor Peter Satterthwaite, MBBS Executive Director Medical Services, Central Adelaide Local Health Network

Professor David Filby, PHD Executive Consultant to the Australian Health Ministers Council

Professor Lorraine Sheppard, PHD, MBA, BAppSc (Phy), School of Public Health, JCU

Professor Ruizhi Pang, Nankai University, China Program

A/Professor Yeo Quan, Singapore Program

A/Professor Tessa Ho (in process) MBBS (Syd), MHP (UNSW), MD(UNSW), GAICD, Consultant

Ms Anne Smyth (in process) BA(SocSc) MBus Consultant

Industry Advisory Board Members 2013 Health Care Management (HCM)

Ms Janny Maddern, Head, HCM

Professor Judith Dwyer, Director of Research, HCM

Professor Arthur van Deth, Director International Programs, HCM

Ms Heather Petty and Ms Lynne Cowan,
Representatives from SA Health

Mr Mark Diamond, Representative from the Australasian College of Health Service Management (ACHSM) (SA)

Dr Peter Satterthwaite, Representative from the Royal College of Medical Administrators (RACMA)

Ms Anne Davies, Representative from the Royal College of Nursing Australia (RCNA) (Proxy: Tracey Klose)

Mr Stephen Walker, Representative from the Private Sector

Mr Len Payne, Representative from the Aged Care Sector in SA

Mr Alan McLean (Alumni representative)

Student representatives

Mr Roy Sneddon, immediate past Ag Manager / Research Secretariat Representing RAH and SA Pathology (IMVS), Adelaide

Ms Melissa Lewis, Clinical Facilitator, Clinical Improvement Unit, Flinders Medical Centre

Prizes offered annually for academic excellence in Health Administration studies

- **SA Health Prize in Health Administration** (in conjunction with SA Health) for the highest grade point average in the Masters degree.
- **Australasian College of Health Service Management, SA Branch, Health Management Prize** for the graduating student in the Master of Health Administration OR the Master of Science (Health Administration), who has completed at least

half their degree at Flinders and who has produced the best management project or thesis.

- **St Andrew's Hospital Prize in Health Administration** for the graduate with the highest grade point average in the Graduate Certificate in Health Administration.
- **Graduate Diploma in Health Administration Prize** for the graduate obtaining the highest grade point average in the Graduate Diploma in Health Administration.
- **Graduate Certificate in Aged Care Administration Prize** for the graduate obtaining the highest grade point average in the Graduate Certificate in Aged Care Administration.

2012 Prizewinners

Most of the prizewinners below were announced in the previous Alumni Newsletter and were presented with their certificates at the ACHSM Conference in July. Congratulations also to Andrew Partington (Adelaide University) who received the ACHSM David Southern Merit Award.



Front Row: Andrew Partington, Marisa D'Annunzio, Suzanne Mann, Roy Sneddon

Back Row: David Swan, Janny Maddern, Kae Martin, Stephen Walker

Congratulations to all the prize winners:

Roy Sneddon (SA Health Prize in Health Administration) and (ACHSM, SA Branch, Health Management Prize)

Suzanne Mann (St Andrews' Hospital Prize in Health Administration)

Marisa D'Annunzio (Graduate Diploma in Health Administration prize)

Congratulations are also extended to Dr Sandeep Reddy



Dr Reddy, one of our PhD students, was awarded Fellowship of the Australasian College of Health Service Management at the recent ACHSM National Congress in Canberra. He has successfully juggled full-time work, PhD studies, family life and the study involved in the ACHSM Fellowship program. We are delighted with his achievement. You can read more about Dr Reddy and his award in the ACHSM newsletter <http://www.achsm.org.au/about-us/e-newsletter/17-September-2013---Member-e-newsletter.html>

Australasian College of Health Service Management Prizes (Australia-wide)

Students with high grade point averages may be nominated for the following ACHSM prizes which are offered each year.

1. **Anthony Suleau Prize** for the best Grade Point Average in a postgraduate diploma course in Health Management.
2. **Ian Brand Prize** for the best Grade Point Average in a masters course in Health Management.

Each prize is an award of \$100.00, a certificate to be presented at the Australasian College of Health Service Management Annual General Meeting and free registration (worth around \$1,000) to the Congress held in that year.

David Southern Merit Award Australasian College of Health Service Management (SA)

This award is offered to South Australian students completing recognised health service management programs by the South Australian Branch of ACHSM. The award comprises \$1,500 towards the cost of attending the ACHSM National Congress and an ACHSM one-year membership. The award is usually advertised by the College towards the end of each year. See details: <http://www.achsm.org.au/library/awards--grants/> and follow the links from the SA tab.

Flinders University Alumni News

The website to the main Flinders University Alumni News may also be of interest to you: <http://www.flinders.edu.au/alumni/>

Health Care Management Past Alumni Newsletters

These can be found on our website at: <http://www.flinders.edu.au/medicine/sites/health-care-management/alumni-news.cfm>

Australasian College of Health Service Management

Why not follow [ACHSM on Facebook](#)? Log in to Facebook or visit their website at: <http://www.achsm.org.au/>

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For further information contact Tiffany Carlin
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